



## Terms of Business

Country Sports Ireland is a not-for-profit country sports membership organisation, limited by guarantee (company registration number NI614557). Our registered office and principal trading address is 56 Lisnagrot Road. Kilrea, Co. Derry, BT51 5SF.

We provide you with a variety of benefits such as insurance, access to training, specialist advice, information, and exclusive member discount schemes. We reserve the right to withdraw or amend any benefits at any time and without prior notification.

By applying for membership of Country Sports Ireland you are confirming your informed and unreserved agreement to these Terms of Business.

### Insurance

When arranging insurance for members via the Country Sports Ireland group membership scheme, we engage the services of specialist insurance brokers who are licenced and authorised to provide such services. Country Sports Ireland may provide information, but we do not offer advice or make any recommendation regarding the suitability of any insurance products. You must decide whether any insurance offered is suitable for your needs.

You do not have a direct 'Insured to Insurer/Underwriter' relationship with the underwriters or any intermediaries involved in providing you with insurance under the terms of the Country Sports Ireland Member's Liability Insurance and Personal Accident Scheme. You should direct any queries or claims directly to Country Sports Ireland.

Details of the covers, features, benefits, limits, and exclusions of the Country Sports Ireland Member's Liability Insurance and Personal Accident Cover Scheme are published on our website [www.countrysportsireland.org](http://www.countrysportsireland.org) You should familiarise yourself with these details and check regularly for any changes to terms and conditions. In the event of changes to terms and conditions of member's insurance, we will update information on the website as soon as possible. It shall be regarded as sufficient notice to advise members of any changes in terms, conditions, via website update. We may also, at our discretion notify members of any significant changes to terms and conditions of insurance cover by email. It is members responsibility to ensure that they provide and maintain an up-to-date and working email address to facilitate this correspondence.

### Operative Time

Insurance benefits associated with your membership of Country Sports Ireland shall become operative 5 working days after payment in full has been made. All other benefits are operative from the time of payment.

## Cancellations & Refunds

Country Sports Ireland offers a 14-day cooling off period from the date of payment during which time your membership may be cancelled, and a full refund given, provided you have not taken advantage of any member benefits or made a claim on the insurance included with your membership. Cancellations outside the 14-day period are not eligible for any refund.

## Data Usage & Protection

Country Sports Ireland is committed to protecting the privacy and confidentiality of information provided by you. In order to provide insurance services, we need to collect, process, and store your personal data. This may include your name, address, postcode, date of birth, email, and telephone contact details. We need to share this information with other third parties involved in providing you with insurance. We will never share your information for any purpose other than provision of insurance associated with membership. A copy of the Country Sports Ireland Data Protection Policy is available on request.

## Group Members

Where group leaders provide membership information or make application on behalf of someone else, they confirm that they have provided them with the information set out in these terms of business and that they unreservedly agree to them.

## Complaints

Country Sports Ireland is committed to always providing you with the very highest standards of service and support. We aim to ensure that complaints are handled speedily, sensitively and in line with our Complaints Policy, which is available on request.

## Force Majeure

We shall not be liable for any delay or non-performance of our obligations under these terms of business caused by an event beyond our control (a "Force Majeure Event"). Circumstances where we are, for any reason unable to provide members with insurance shall be regarded as a Force Majeure event.

We will notify you promptly of any Force Majeure event and use all reasonable endeavours to continue to perform our obligations to the best of our ability under these terms of business. We reserve the right to make whatever arrangements that we consider appropriate in the circumstances of a Force Majeure event and shall not be liable in any way for any loss or damages. It shall be regarded as sufficient notice to advise members of any Force Majeure event by email and/or advertisement on Country Sports Ireland's website and social media. It is members responsibility to ensure that they provide and maintain an up-to-date and working email address for correspondence.

## Effective Date

These terms of business are effective for members joining or renewing on or after 1<sup>st</sup> May 2022. Separate terms for your insurance cover are described in separate insurance documents.